

Rental Policy

- **Customers are billed one time** for all charges incurred during the rental period. Rental period ends after the equipment has been returned to Van Walt Ltd (Van Walt). Payment terms are Net 30 days.
- **At NO time shall any repair of any rental equipment be attempted without the consent of Van Walt.** Any costs resulting from damage to the product, negligence on the part of the user, or any other situation not related to normal wear and tear of our rental equipment will automatically be charged to the customer, in addition to the rental charges.
- All rental fees cover normal wear and tear of our rental equipment. All rental equipment should be properly maintained throughout the rental period. **Equipment must be cleaned, decontaminated,** and returned to Van Walt in the same functional condition in which it was received. A £50/hour fee will be applied if equipment is not returned as stated above.
- **Van Walt must be notified within 24 hours from the time the equipment was received regarding any missing, defective or malfunctioning equipment or full rental fees will be charged.** With every shipment there will be a check list and it is the customers' responsibility to check that all the parts are received and immediately notify Van Walt of any shortages. Any shortages not reported to Van Walt within 24 hours from the time the equipment was received, will be charged at list price to the customer.
- Van Walt ships all rental equipment by a timed before 9am Next-Day delivery (where possible). **The billing period begins the day after we ship and ends the day prior to our receiving the equipment back.** So please do return by overnight delivery. Van Walt will prepay and add to the invoice all outbound shipping and handling charges. All costs associated with the return of the rental equipment are customers' responsibility.
- **The minimum period of rental is one week,** This is defined as 5 working days. Each additional day will carry a further charge of 20% of the weekly rate.
- All equipment is sent out with a specially designed, fitted hard box to secure the equipment and which helps keep the equipment case clean and undamaged. **All equipment must be returned with their original box** or a £15 'Box Fee' will be charged.
- **Liability:** Van Walt will not be liable for any consequential, incidental, or exemplary damages, including, but not limited to, any loss of profit or revenues, loss of use of any equipment, damage to other equipment, cost of substitute equipment, or downtime costs. Van Walt cannot be held responsible for loss or damage to a Renter's business, property, or injury or death to persons. The Renter shall indemnify Van Walt and hold it harmless from any claims for any of the foregoing, including associated legal fees and expenses.

Call us at **(+44) 1428 661 660** with any questions

Please read the rental policy carefully. If you agree, please print out this page and sign, fax to us on (+44)1428 656 808. We will keep your fax as a rental agreement. We kindly advise you to keep a copy for your records.

Company & Address:	
Phone:	Print Name:
Fax:	Signature:
Date:	